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City of Rocky Mount Receives 2015 NC Public Power Awards of Excellence

Rocky Mount, NC – Roy Jones, chief executive officer of ElectriCities of North Carolina, Inc., presented the 2015 North Carolina Public Power Awards of Excellence to the City of Rocky Mount during the City Council meeting on Monday.

The awards honor outstanding efforts in key areas such as creating a competitive business environment, legislative involvement on public power issues, customer service programs and community energy efficiency promotion.

Out of 72 public power communities in North Carolina, 20 received awards. Rocky Mount received awards in all five categories for Competitive Business Environment, Energy Efficiency, Financial Stability, Legislative Involvement, and Service Excellence.

The Competitive Business Environment award recognizes areas such as economic development and key accounts. The Energy Efficiency award recognizes the City's ability to promote and educate on energy efficiency. The Financial Stability award recognizes assistance with customer billing, such as providing multiple payment options and programs to help customers in need (e.g. the W.A.R.M. Program). The Legislative Involvement award recognizes city staff and officials for involvement in the legislative process as it relates to public power. The Service Excellence award recognizes methods for customer communication and community public power celebrations.

"As a public power provider, our mission is always to provide the highest degree of service to our customers and the community," said Rich Worsinger, director of Energy Resources. "Receiving the public power awards is an honor and a testament to the excellent work provided by our employees."

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